## Case Study – Glasgow PFI Schools

## **Background**

- Glasgow 3ED consortium formed to invest in, manage and maintain Glasgow City Council's secondary school estate over a 30-year period. £1.2 billion PFI project (the biggest education project in the UK at that time)
- 29 schools with a pupil population of 30,000
- Project has been in operational phase since 2002 on completion of construction
  - provision of a 24/7 facilities management service
  - on-going maintenance
  - upgrading of ICT equipment
  - 24 hour helpdesk accessible by all schools
  - · penalty financial charges for failures in performance.

## **Solution**

- Asset-Pro appointed in 2000 by the Miller Group a member of Glasgow 3ED
- Asset-Pro used by Miller for facilities management covering buildings, grounds maintenance, energy management, cleaning, and security services
- Asset-Pro
  - created an asset and document register
  - · provided real time supplier management
  - helped define and establish lifecycle costs enabling planning, implementation and management of this 30-year maintenance programme, allowing greater devolution of responsibility to a local level.
  - provides easy job tracking through instant SMS messaging and email to schedule tasks and issue instructions
  - provides regular upgrades in line with client's on-going requirements.

## Outcome

 Asset-Pro continues to provide a truly progressive system to meet Miller's needs

